



Huawei Technologies Co., Ltd. is a leader in providing next generation telecommunications networks, and serves 45 of the world's top 50 operators, as well as over one third of the world's population. We are committed to providing innovative and customized products, services and solutions to create long-term value and potential growth for its customers. Our products and solutions include wireless products, core network products, network products, application and software, as well as terminals. At the end of 2014, we had over 150,000 employees. Our global R&D spending reaches 13 % of the annual revenue. In 2014 our revenue reached 46.3 billion USD, a year-on-year increase of 15 %. We started to operate in Hungary in 2005; we have a manufacture center in Komárom and Páty as well. We sincerely invite professionals to join us and develop together with Huawei. For further information, please visit us now at <http://www.huawei.com> and <http://www.huawei.hu>

### Device Technical Engineer

#### Responsibilities:

- Providing aftersales support for the daily business management and target monitoring.
- Spare parts, logistic and expenses management for after-sales service.
- Being responsible for the completion of technical and administrative tasks
- VOC (Voice of Customer) handling through the Representatives of the Contact Center; providing trainings for the Contact Center and for the service partners
- Handling and investigating Technical Issues and reporting them to the Research and Developments Centre
- Active participation in the testing phase of the new devices

#### Working Place:

Budapest

#### Requirements:

- Bachelor or higher degree;
- 1-2 years' experience in service area of telecommunication industry
- Deep knowledge of Android devices (2-3 years of experience)
- VOC (Voice of Customer) handling experience
- Good oral and written communication, interpersonal skills and fluency in Hungarian and English
- Good planning and controlling skills
- Must welcome challenges
- Excellent collaboration and interpersonal skills with a wide variety of people

**What we offer:**

We offer you a professional career in one of the leading multinational telecommunication company, challenging work and competitive salary package.

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**How to apply/ contact information:**

Please send your detailed Resume/CV in English via E-Mail (Word 98/2000 or Adobe PDF) to HR Department [huawei.media@pannonjob.hu](mailto:huawei.media@pannonjob.hu) (indicating your earliest start date as well as salary expectations). Please be assured your CV containing personal information will be kept confidential and be used only for job match in Huawei. As Pannonjob is our partner in the recruitment process, the management of your personal data is taken care of according to the [Data Protection Policy](#) of Pannonjob.