

## HUAWEI Mate10 Care\*

### Terms and Conditions:

\*Huawei Mate10 Care program is only applicable for Huawei Mate10 and Mate10 Pro.

1. By joining Huawei Mate10 Care Program, you undertake that you have read and agreed to abide by these Terms and Conditions.
2. The customer shall qualify for Huawei Mate10 Care Program when purchasing the Mate10/Mate10 Pro from one of Huawei's authorized retailers in the UAE ("as an offer valid for a limited time").
3. The customer must pay AED 49 only to benefit from this Offer when he/she asks to replace the damaged screen; this Offer includes repair of screen damage only one time during the first 6 months from the date of purchase, therefore the later defects will not be covered by Huawei Mate10 Care Program.
4. The purchase invoice must be presented to benefit from the Program.
5. Customer agrees that if he/she decides to benefit from the Offer of Huawei Mate10 Care Program, he/she accepts the benefits of this Program at his/her own risk and understands that Huawei excludes all the warranties on any benefits to the extent permitted by law.
6. When registering at Huawei Customer Service Center, the customer allows Huawei to use his personal information to enable him to know upcoming products and promotional activities conducted by Huawei or other parties that may interest him by telephone, fax or e-mail. We do not share personal customer information with third parties for their direct marketing purposes unless we get prior customer consent. In this regard, Customer waives any or all the claims that they may have about participation in the Offer or use of Huawei and its authorized agents, affiliates, officers, directors, shareholders or employees from images, videos and / or excerpts from the films and / Registered on condition that Huawei get written approval .
7. All promotional Materials provided or related to this program in whatsoever form (images, video, movie excerpts, sound recordings) recorded by Huawei or its affiliates or persons participating in the Offer are the property of Huawei and shall have rights. These Materials are printed and published exclusively by Huawei.
8. Huawei is entitled to amend these terms at its sole discretion without a prior notice.
9. The customer acknowledges that he/she is aware of these terms and conditions and has full capacity to approve them. Any disputes about the implementation of these terms and conditions or related to the participation of the customer in the Offer, will be subject to the applicable laws of UAE. Any such disputes will be settled by the competent courts in UAE.

10. To ask further information, or answer any questions, comments or complaints about Huawei Mate10 Care Program, please call Huawei Hotline.

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