

### **3 Year Warranty:**

Huawei Gold Members are entitled to an additional one year warranty for product repairs and support after the expiration of the standard product warranty. This extended warranty only applies to devices that are linked to the Gold Membership. Users with an extended warranty are entitled to the same repair services offered by the standard product warranty. Repairs must be carried out at authorized Huawei service centers.

Note:

1. This Huawei Gold Member VIP service is only available for devices purchased by users in the United Kingdom, France, Germany, Italy, Spain, the Netherlands, Belgium, Portugal, Switzerland, Ireland, Sweden, Finland, Denmark, Norway, the Czech Republic, Slovakia, Poland, Hungary, Romania, Moldova, Serbia, Croatia, Greece, Bulgaria, Austria, Lithuania, Latvia, Estonia, Cyprus, Macedonia, Slovenia, and Bosnia and Herzegovina who activate their Gold Membership within one month after the purchase date (as shown on proof of purchase). A valid proof of purchase must be provided when claim this service.
2. The extended warranty does not cover normal wear and tear, corrosion, oxidation, rust, deterioration, and natural damage.
3. The extended warranty does not cover damage to the exterior, such as damage to the surface paint, scratches, and discoloration.
4. The extended warranty does not cover faults caused by unauthorized disassembly, maintenance, or modifications (including modifications to hardware and system software).
5. The extended warranty does not cover device damage or functional issues caused by failure to observe the instruction manual or by connecting the device to a non-Huawei accessory.
6. The extended warranty does not cover faults or damage caused by force majeure (such as earthquakes, fires, lightning strikes, and unstable power supplies).
7. The extended warranty does not cover loss or damage to data, software or applications that are not required for the phone's basic features.
8. Devices that were repaired outside of warranty are not covered by the extended warranty.

In case of any conflict between this VIP service and mandatory local laws and regulations, local laws and regulations shall prevail.

### **3 Month Screen Guarantee:**

Huawei Gold Members are entitled to screen guarantee for three months from the date of purchase (as shown on proof of purchase). This Huawei Gold Member VIP service policy only applies to devices linked to the Gold Membership and covers screen damage due to accidental drops, falls, collisions, compression, or contact with other

objects (including damage to the phone display and touchscreen). Policy holders are entitled to one free screen replacement at an authorized Huawei service center.

Note:

1. This Huawei Gold Member VIP service is only available for devices purchased by users in the United Kingdom, France, Germany, Italy, Spain, the Netherlands, Belgium, Portugal, Switzerland, Ireland, Sweden, Finland, Denmark, Norway, the Czech Republic, Slovakia, Poland, Hungary, Romania, Moldova, Serbia, Croatia, Greece, Bulgaria, Austria, Lithuania, Latvia, Estonia, Cyprus, Macedonia, Slovenia, and Bosnia and Herzegovina who activate their Gold Membership within one month after the purchase date (as shown on proof of purchase).
2. The screen guarantee policy does not cover deliberate screen damage.
3. A valid proof of purchase must be provided in order to claim this service. This policy is only valid for three months from the date of purchase (as shown on proof of purchase).

In case of any conflict between this VIP service and mandatory local laws and regulations, local laws and regulations shall prevail.

### **3 Month Product Replacement:**

Huawei Gold Members are entitled to a free product replacement if the original product develops a hardware fault within three months of the date of purchase (as shown on proof of purchase). This Huawei Gold Member VIP service only applies to devices that are linked to the Gold Membership. It may only be used once and does not apply to hardware damage caused by the user. Product replacements are provided by authorized Huawei service centers.

Note:

1. This Huawei Gold Member VIP service is only available for devices purchased by users in the United Kingdom, France, Germany, Italy, Spain, the Netherlands, Belgium, Portugal, Switzerland, Ireland, Sweden, Finland, Denmark, Norway, the Czech Republic, Slovakia, Poland, Hungary, Romania, Moldova, Serbia, Croatia, Greece, Bulgaria, Austria, Lithuania, Latvia, Estonia, Cyprus, Macedonia, Slovenia, and Bosnia and Herzegovina who activate their Gold Membership within one month after the purchase date (as shown on proof of purchase).
2. This Huawei Gold Member VIP service does not apply to accessories. Replacement product may be new or refurbished product that has been officially approved by Huawei.
3. A valid proof of purchase must be provided in order to claim this service. This policy is only valid for three months from the date of purchase (as shown on proof of purchase).

In case of any conflict between this VIP service and mandatory local laws and

regulations, local laws and regulations shall prevail.